



Raising Concerns Policy

I want to ensure that your child is cared for correctly and that you are confident of my abilities. It is, therefore, vital that we have a transparent culture within my childcare setting where everyone feels able to raise any concerns they may have.

All concerns raised will be taken seriously and fully investigated. Parents are encouraged to discuss any concerns they may have regarding their child's care with me. Alternatively they are able to discuss them with Ofsted. Please see the Parents complaint policy.